

Certified management systems



In addition to Neste Oil's management system, the Group's operations are also guided by plant-, business area-, and function-specific certified operating systems. These management systems ensure that operations meet the requirements of the ISO 9001 (quality), ISO 14001 (environment), and OHSAS 18001 (occupational health and safety) standards.

Internal and external audits are used to assess the effectiveness of these systems. Internal quality, HSEQ and sustainability criteria audits ensure that the Group's operations comply with the requirements of the law, regulations, and Neste Oil's own guidelines. An external, independent third party audits Neste Oil's certified management systems.

A total of 119 (97) internal audits were carried out in 2013 and 33 (33) certification audits. Two (1) accreditation audits were also carried out.

Neste Oil refineries received the world's first RSPO-RED certificates



Renewable diesel plants received new certificates

The renewable diesel refinery in Singapore received ISO 9001, ISO 14001, and OHSAS 18001 certificates in 2013. All of Neste Oil's renewable diesel production facilities are ISCC-certified (International Sustainability and Carbon Certification). The refineries in Rotterdam and Singapore also have RSPO-RED (Roundtable on Sustainable Palm Oil) certificates. These certificates ensure that renewable fuels fulfill the European Commission's sustainability criteria. All renewable fuel refineries are also approved by the U.S. Environmental Protection Agency (EPA).

Other Neste Oil certificates:

- International Ships and Port facility Security Code (ISPS)
- Factory Production Control Certificate for Bitumen and Bituminous Binders
- International Safety Management System of Ships (ISM) certificates cover the company's fleet.