

## Sustainability key figures

<b>CUSTOMER</b>	<b>2013</b>	2012	2011
Produced renewable NExBTL diesel (million tons)	<b>1.9</b>	1.8	0.7
Emission reduction achieved with NExBTL diesel compared to fossil diesel, (%)	<b>40–90</b>	40–90	40–80
<b>SAFETY</b>			
Process safety incidents per million hours worked, (PSER)	<b>3.0</b>	5.9	4.8
Total Recordable Injury Frequency per million hours worked (TRIF)	<b>4.2</b>	3.6	2.7
Lost Workday Injury Frequency per million hours worked, (LWIF)	<b>2.9</b>	1.5	1.9
Preventive safety measures*	<b>30,064</b>	30,286	27,137
*includes observation tours, safety inspections, and near miss reporting			
<b>PERSONNEL</b>			
Number of employees, average	<b>5,097</b>	5,031	4,926
Sick leave (%)	<b>3.0</b>	3.1	3.2
Training days per person (excludes safety trainings)	<b>2.1</b>	2.5	2.8
Training-related investments (EUR million)	<b>3.5</b>	3.6	4.2
Job rotation (%)	<b>8.4</b>	8.0	7.7
Permanent employees (%)	<b>96.3</b>	95.3	96.0
<b>SOCIETY</b>			
Corporate income tax (EUR million)	<b>94</b>	59	46
Salaries and remuneration (EUR million)	<b>270</b>	253	240
ROACE (return on average capital employed after tax, %)	<b>11.8</b>	5.0	2.6
Provided employment (including contractors' employees)	<b>7,600</b>	n/a	n/a
Charity and sponsorship (EUR million)	<b>1.0</b>	1.0	1
Investments (EUR million)	<b>214</b>	292	364
Cleantech net sales (EUR billion)	<b>2.5</b>	2.2	1.0
<b>CLIMATE AND RESOURCE EFFICIENCY</b>			
New raw materials introduced	<b>3</b>	1	2
Use of waste-based raw materials (Mt/a)	<b>1.2</b>	0.74	0.33
Carbon dioxide emissions (t/a)			
Direct, scope 1	<b>3,556,200</b>	3,469,700	3,694,100
Indirect, scope 2	<b>444,500</b>	489,200	434,200
Indirect emissions, scope 3	<b>45,900,000</b>	45,639,380	n/a
Reduction in greenhouse gas emissions achieved with produced NExBTL renewable diesel (tons)	<b>4,800,000</b>	3,981,502	n/a

<b>SUSTAINABILITY SUPPLY CHAIN</b>			
The share of certified crude palm oil (%)	<b>100</b>	91	83
Supplier audits by an external party	<b>29</b>	26	19
The amount of smallholders in supply chain	<b>54,000</b>	9,000	n/a
Traceability of renewable raw materials to production plant or plantation (%)	<b>100</b>	100	100